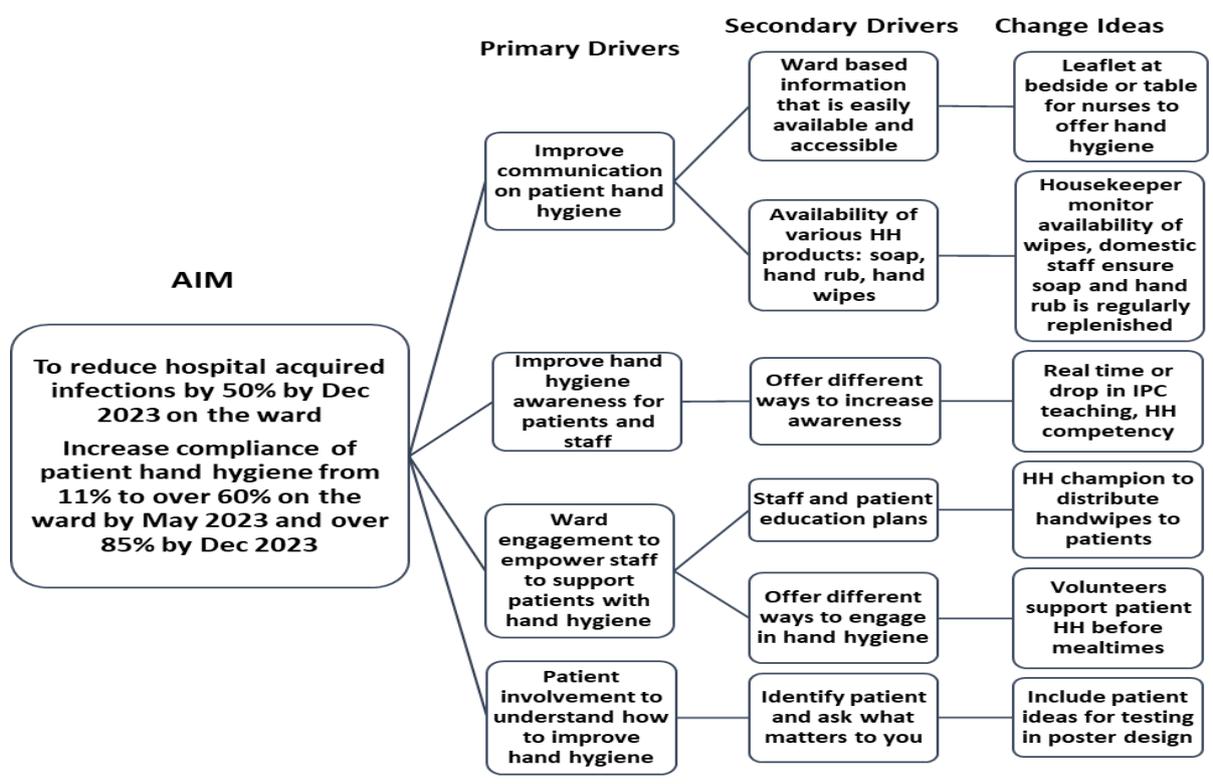


Aim and Driver diagram for Hand Hygiene QI project



PDSA cycles:

PDSA cycle

PDSA 3 & 4: Volunteer support

PLAN: Member of the volunteer team supports the area as a 'hand hygiene champion'. Assign staff member 'hand hygiene champion' to continue hand hygiene when ward has outbreak.
DO: IPC team does patient HH observational audit twice weekly. IPC will gather data on number of staff trained.
Study: The hand hygiene champion idea has been working very well. The assigned staff member reminds staff and patients to clean hands before meals and after toileting.
Act: Continue to test champion role as needed

PDSA 3: Drop in bitesize teaching & Hand hygiene champion

PLAN: Drop in targeted awareness bitesize teaching sessions on wards provided by IPC team
DO: IPC team does patient HH observational audit twice weekly. IPC will gather data on number of staff. Display Hand Hygiene poster.
Study: An ad hoc session, the number of participants tend to be minimal
Act: Assign a staff member to go around all patients to remind them to clean hands and distribute wipes. It took only 15 mins. Assign c/w students to take this role on. Standardise terminology for assigned staff.

PDSA 2: House wipes with Housekeeper & STAFF support

PLAN: Patient hand wipes will be handed out by housekeeper or staff 15 minutes before meals, not with the tray – done as a round, bay per bay. Verbal patient HH reminders before toileting and immediately after using a commode or bedpan.
DO: Start huddle, ensure housekeeper/staff and domestic staff carry out role from week commencing 01/02/23. IPC team does patient HH observational audit twice weekly.
Study: Staff find it challenging to provide HH support - no time, more task
Act: Ward manager to consider HH champion. IPC lead to provide bitesize teaching sessions on ward. Ward manager to provide dates and times. IPC to create patient and staff leaflet or poster and get patient feedback on design and language on both.

PDSA 1: Daily Huddles

PLAN: Daily huddle facilitated by the ward leader and informs the necessary steps for staff to do in supporting patients HH and provision of individual hand wipes by staff to all patients before meals and after toileting.
DO: Start huddle, ensure housekeeper and domestic staff carry out role from week commencing 01/02/23. IPC team does patient HH observational audit twice weekly.
STUDY: Review in 2 weeks, learning so far include how wipes should be delivered and timing of when to give out wipes.
ACT: Change timing and manner hand wipes are distributed. IPC to create patient and staff leaflet or poster and get patient feedback on design and language on both.

6 | Presentation title

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Hertfordshire
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