

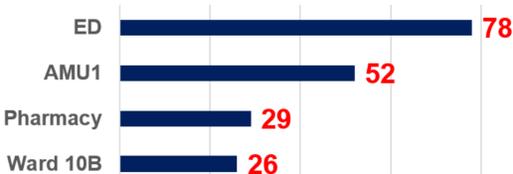
# REDUCING CONTROLLED DRUGS RELATED INCIDENTS ON AMU1

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AMU1 Nurse Team Leader

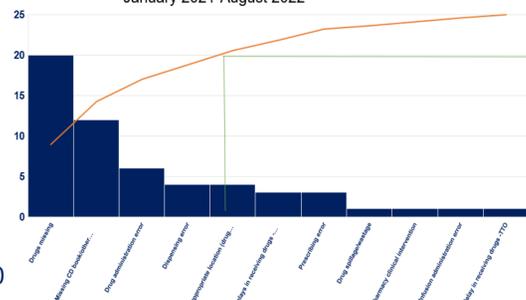
## BACKGROUND

- AMU had high numbers of CD-related incidents from January 2021-August 2022
- AMU had poor performance in audits (quarterly) conducted by the pharmacists
- It was observed that there was poor clinical practice in terms of documentation and record keeping

### Controlled Drug Incidents (January 2021 - August 2022)

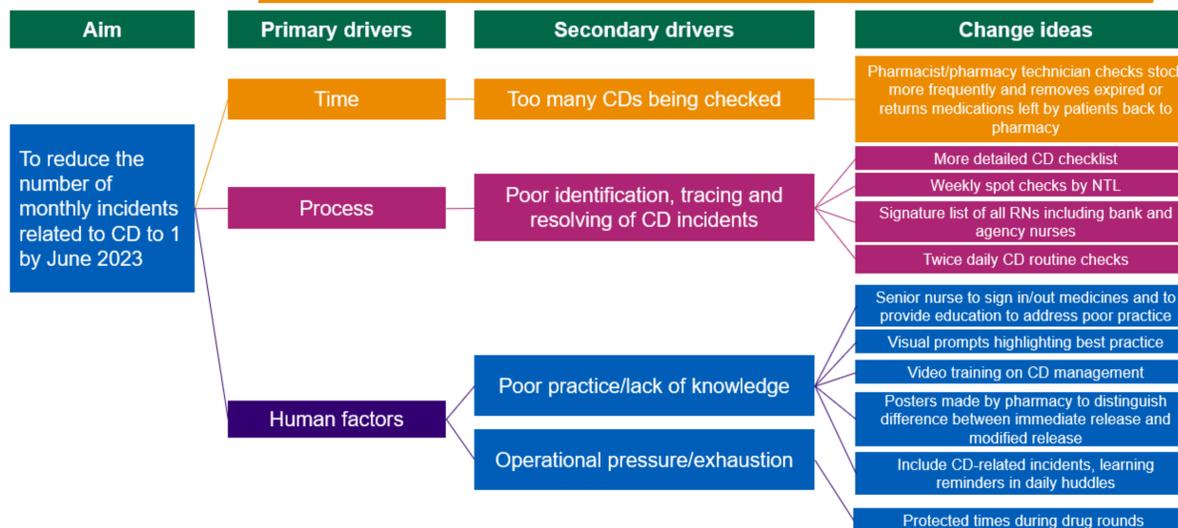


Controlled Drugs Incidents in AMU1 and SSS January 2021-August 2022



\*The Trust had a total of 463 controlled drugs related incidents for this period

## DRIVER DIAGRAM



## PROJECT AIM

- To reduce the number of incidents related to controlled medications to 1 by June 2023

## METHODOLOGY

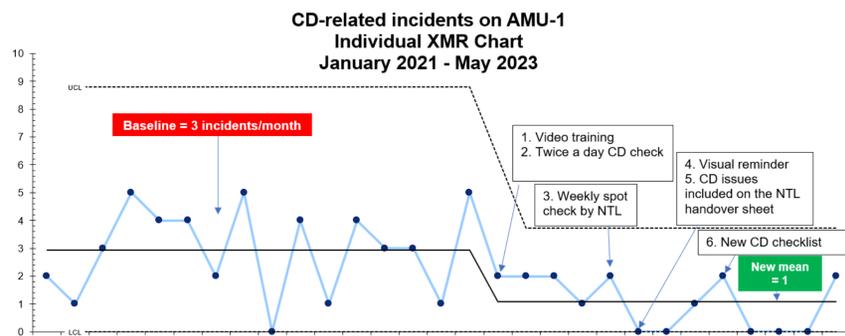


## CHANGE IDEAS

- Video training – provided by the pharmacist (May 2022)
- Twice daily routine CD check (May 2022)
- Weekly NTL spot check (October 2022)
- Visual reminder – remind on good documentation (December 2022)
- Adding CDs on NTL handover sheet
- New CD checklist – implemented by CD Pharmacist (January 2023)

## MEASUREMENTS OF IMPROVEMENT

### OUTCOME MEASURE

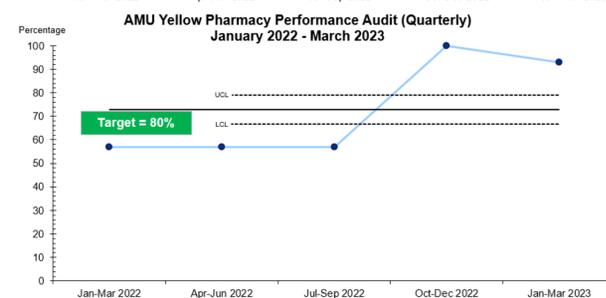
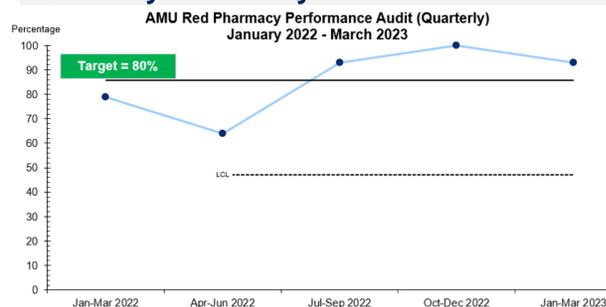


### ACKNOWLEDGMENTS

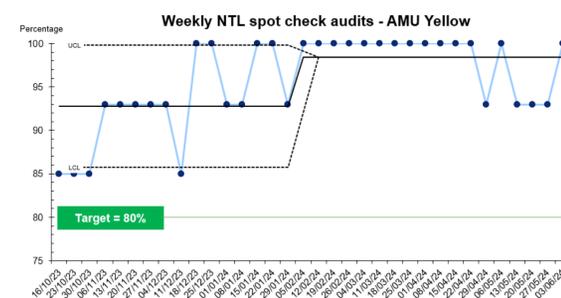
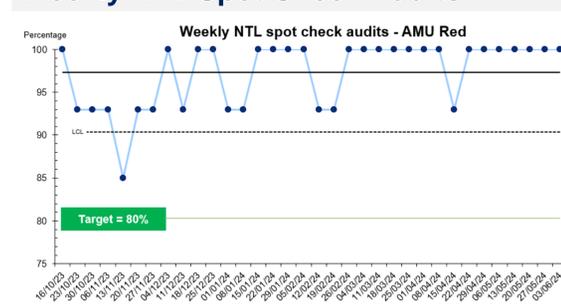
- Claudia Lewis
- Juvy De Ocampo
- Najat Carruthers
- Rica Castillo
- Meldrick Magsino
- Jaimol Anilkumar

### PROCESS MEASURES

#### Quarterly Pharmacy Performance Audits



#### Weekly NTL Spot Check Audits



## LEADERSHIP LEARNING

- Be aware of policies
- Communication is key to driving improvement
- Involve the team
- Role modeling is very important
- There are opportunities to change culture and practice

What's Next?

- CD register to be amended – still in discussion with the CD Pharmacist
- Share the learning from the improvement work to relevant platforms
- Scale and spread - share learning to other areas in the trust