



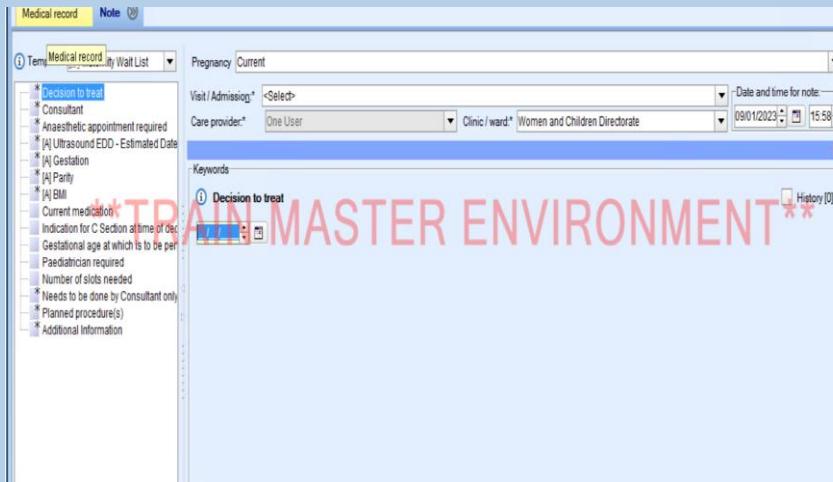
Digital solution to scheduling our elective C-Section pathway

Project aim

To replace the paper elective c-section diary with a fully digital solution embedded into the trusts EPR

Timeline for delivery

From: July 2022
To: January 2023



Project team

- Rob Fisher (Business Change Manager)
- Sahra-Luise Tormos (Digital Transformation Midwife)
- Belinda Harvey (CHAWS Informatics Lead)

Measures

- Improved response times between referral and admittance
- Reduction of empty clinic slots
- Reduction of time spent chasing information
- Improved identification of priority cases (Performance and Patient)

Tests for change

- Replace online form
- Create shared email address (shared calendar created with email account)
- Use shared calendar for booking women in for elective C-sections

Results

The project delivered both a trust wait list card used to ensure continuity of carer for women opting for elective c-sections within the trusts EPR.

The paper based process(es) were removed and have not returned in the previous seven months. The process is fully digitised and the team can report / audit cases using the EPR reporting functions as opposed to reviewing names from a diary.

Not only does this support PAHT2030, but more specifically, Women's Health Clinical Strategy.

Learning and next steps

Awareness of EPR limitations as this led to significant delays with the creation of the patient pathway, which should have been linear, but followed a more convoluted pathway that navigated barriers within the current EPR system.

